



Training Services

KWA Training Services

KWA can provide a range of flexible training services, to help clients become more proficient functionally and technically in the Openlink product, less dependent on external consultancies in the long term and extract maximum value from their system investment.

Our consultants have industry leading expertise and we can deliver training to a wide range of client audiences including:

- **Pre go-live end users**, who need to get up to speed on the application functionality prior to transition to operational service.
- **New staff**, with limited Openlink experience, joining an organisation.
- **Existing users**, requiring deeper expertise of existing functionality or new functionality.
- **Support staff**, needing to better understand how to identify the root cause of issues and how to resolve.

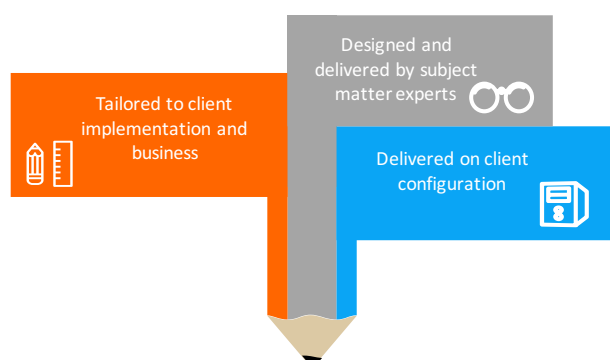
“Tailored training on the client configuration provides participants with an unparalleled level of understanding”

- **Technical staff** requiring hands on experience of working with Openlink environments.
- **Developers** in need of specific technical training on Openlink development practices including OpenComponents, Open JVS and Connex.

Our training is bespoke and tailored for the individual client and delivered on the client environment. For each course, we invest heavily in understanding the specific client implementation and business context. The course and collateral can then be modified to match the production Openlink set-up.

Delivering training on the client site, on a client configuration, gives the participants an unparalleled level of understanding that can be applied immediately to their day to day roles.

Once training needs have been identified we work closely with clients to choose the most suitable agenda and scope to deliver the desired outcomes.



The duration of training courses can range from one day overviews to multi week, multi team engagements. Participants receive all

relevant course materials and the training sessions can be recorded to provide an additional reference once the course has concluded. Examples of typical courses delivered include:

- **Openlink foundation**
- **Risk sensitivities (Delta, Gamma, Vega, Theta) in Openlink**
- **Value at Risk**
- **PnL and PnL explained**
- **Working with APM (Active Position Manager)**
- **OpenJVS and Open Components development**

As a dedicated Openlink consultancy, all our training is delivered by subject matter experts with deep real-world knowledge gained from implementing and supporting Openlink, for some of the world's leading companies. We provide industry leading training that gives clients the skills they need.

“KWA Analytics training is delivered by subject matter experts with real world implementation and support experience”

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