



Consulting Services

KWA Consulting Services

KWA Analytics can provide a range of consultancy services, to help clients deliver clean and maintainable Openlink solutions, that lower the on-going cost of ownership. Our consultants combine deep market knowledge and end to end Openlink functional and configuration expertise to provide market leading advice to clients.

Our clients engage KWA consulting services in a number of different areas including:

- **Pre-go live design assurance**, providing independent and impartial validation of an existing design prior to transition to service.
- **Pre-upgrade design assessments**, providing recommendations on new functionality that can be leveraged, existing customisations that can be retired or solutions that would benefit from redesign.

“Our approach to consulting is to always focus on providing a clean and maintainable design”

- **New implementation design**, a full end to end functional and configuration design service for greenfield implementations or new functionality/market extensions.
- **Design remediation**, assisting clients to turnaround projects that have become challenged or where the design has diverged significantly from the initial vision.
- **Point expert design**, requiring deep market and functional expertise for a client’s most bespoke solution requirements, for example around risk and complex pricing.

The way Openlink is configured is important and can have long term implications for the overall stability and performance of the system in production. Our approach to consulting therefore is to always focus on

providing a clean and maintainable design solution for the longer term.

We always consider a number of aspects with respect to functional design. These include:

- **Optimal Openlink configuration**, for specific functionality and the implications of deviating from this to match a specific client setup.
- **Openlink functional footprint**, in terms of what should be managed in Openlink either by core functionality or customisation and what may better be supported in other applications.
- **Overall application landscape**, in terms of how will the Openlink design and configuration impact other applications that interface with the Openlink solution.
- **On-going support** of the implementation and the level of client expertise required.

With consulting expertise in the UK, USA and India, we are able to support a wide range of clients globally across all industry sectors. We

are comfortable working with a range of different delivery models and methodologies to suit client needs. This includes, as sole delivery partner, or with existing management consultants and system integrators and we tailor our approach to suit client preferences for either agile or waterfall delivery.

As a dedicated Openlink consultancy, we are specialists and can provide a depth and breadth of functional expertise that is not available in other companies. With decades of experience, we understand what best practice design should look like and the implications of poor design decisions.

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